

Air Force Portal Community of Interest

March 16, 2004

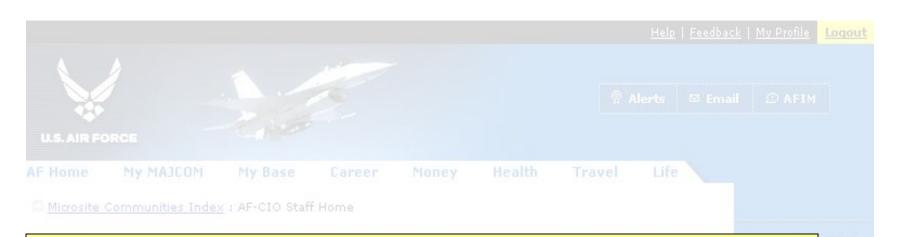
Air Force Portal: Because Information Is Not Enough

Personal. Get relevant information automatically, based on your job and interests. Put your bookmarks online to travel with you.

Powerful. Gain control with self-service. Collaborate with communities. Communicate with AFIM. Eliminate numerous passwords.

Essential. Find the trusted source. Search across the enterprise. Follow the latest news.

Register Now...Its Fast and Its Easy



Community Of Interest (COI) Tutorial





What You'll Learn

- Find out what a COI can do for you and your organization
- Learn how to join or start aCOI
- Get a tour of primary COI features, with screenshots
- Find simple instructions for using helpful COI tools



Why?

- Most portal deployments do an excellent job of acting as a one-way information source: a place for users to get records, documents and content.
- What's missing is a two-way collaboration space, where designated users can work together on projects and exchange information on items of interest...





COI Purpose

- Share your information and experience in a creative and free-flowing way
- Improve Quality
- Reduce Costs
- Save Time





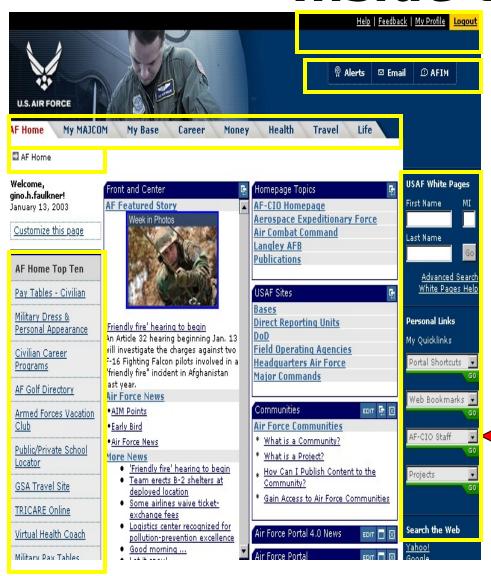


What's in it for you?

- Help drive strategy
- Start new lines of busine
- Solve problems quickly
- Transfer best practices
- Develop professional skills
- Help recruit and train talent
- Formally establish information owners



Inside the AF Portal



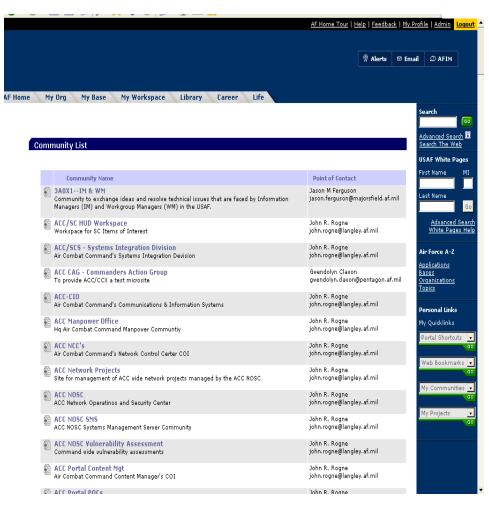
- Header
- Toolbar
- Utilities
- Breadcrumb path
- Left navigation
- Right navigation

Communitie
COIs you belong to --along with a
list of all COIs and their owners -appear inside the pull down bar



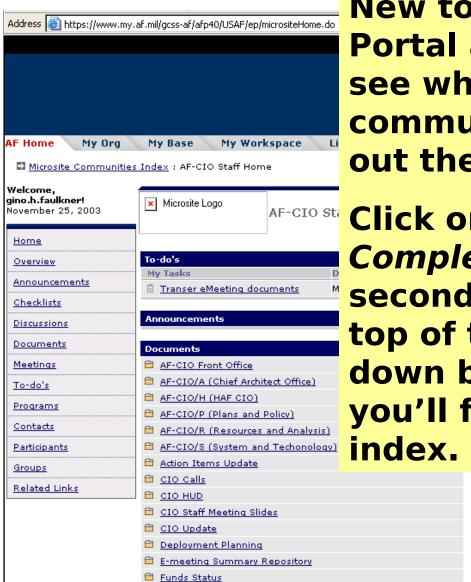


The Community List



- The community list, also called the microsite index, will change dynamically as new communities are created.
- Here's where you find out who "owns" each community.
- You can only click through to the community page if you are already a member.

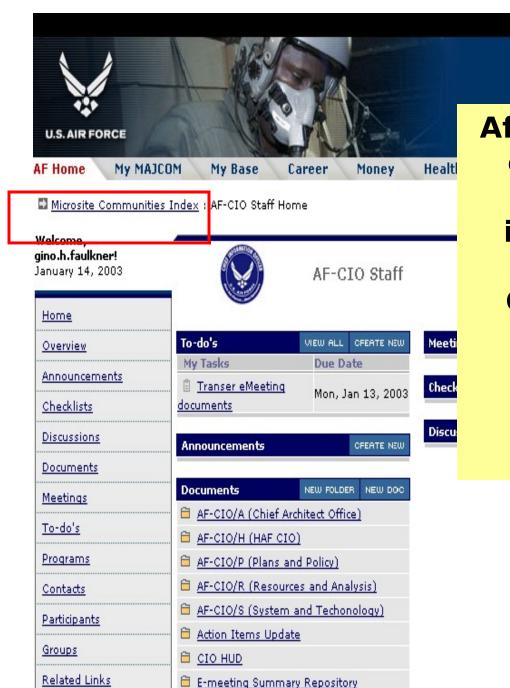




New to the AF Portal and want to see what communities are out there?

AF-CIO St. Click on "View Complete List", second from the top of the pulldown bar, and you'll find the





After you join a COI, you can also see the same "view complete list" information by clicking on the "Microsite Communities Index" in the breadcrumbs area of any COI you visit.

Help | Feedback | My Profile | Logout

1 AFIM

☑ Email

R Alerts









FAQs: Joining a COI

- Who is eligible to join a community? Any registered AF Portal account member can apply to join a community. It is up to the COI Owner to decide whether to grant you membership.
- Where can I locate a list of all the owners and communities? If you are new to the AF Portal, you'll find this list at "View Complete List" on the pull down bar of Communities on the right hand navigation. After you join a COI, you can also click on "Microsite Communities Index" on the "breadcrumbs" area of the COI pages to see the community list.
- How do I join a COI? Community Owners are in charge of assigning participant access and managing the COI activity. Their names appear on the index and the spreadsheet mentioned above. You should email them your request to join the COI, along with your AF Portal username.
- What levels of participation exist? If you gain entry, COI Owners give participants their permission level: either *publish and r* read only.



FAQs: After You Join

- How do I learn who else is in the COI after I've joined? Click on the left hand navigation bar titled "Community Contact" to find a list of participants that includes their roles, email addresses, and phone numbers. Remember to keep your own information up-todate – go to your AF Portal profile to make updates.
- When I post things to the COI, does everyone have to see
 it? Community Groups provide access control within each
 community. Content items in the community are assigned to one
 or more groups that can view them when they are created. This
 capability lets you filter information for different groups
 interacting within the community. Only owners create the groups.
- How do you leave a community? A community is held together by shared interest and lasts as long as the owner wants it to. Individual members can leave at any time. Email your Community Owner when you decide to leave so you won't continue to get meeting alerts and other COI notices.



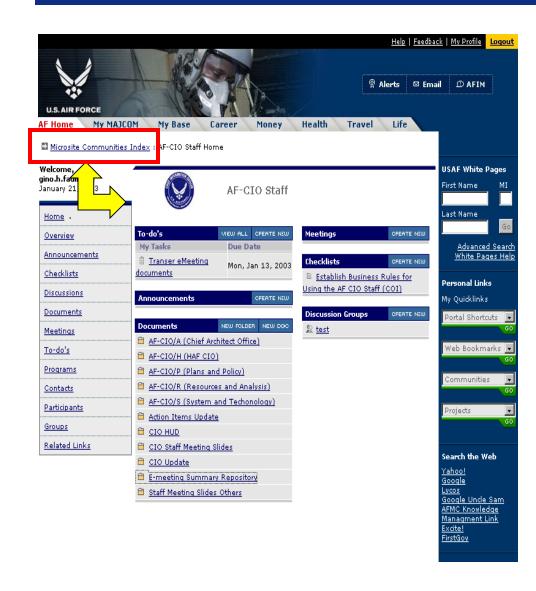
FAQs: Starting a COI

- How do I start my own Community of Interest?
 Submit a request to your organization's AF Portal
 Content Manager (CM). The CM contact list is in the
 Library Tab at AF Portal Reference.
- How do I learn more about my role as an Owner?
 Read the Communities of Interest Management Guide.
 It is located in the Content Manager's COI. Ask your
 CM for a copy if you don't have access.
- What should I include in my application? List the following information:
 - Name of Community: a distinctive name that will appear in the pull down menu to identify your group
 - Purpose/Goal: a brief description of the goal and audience
 - Owner/Administrator: provide AF Portal user ID (can be multiple people)
 - Participants: provide initial list of AF Portal user IDs





Participant Levels



- Breadcrumbs show you where you are.
- Community owners control your permission level: either publish and read or read only.
- Once you gain access to a community and get publishing rights, you may publish documents.





Tour the Primary Features

- Participants
- Overview
- Announcements
- Checklists
- Discussions
- Documents
- Meetings
- To-dos

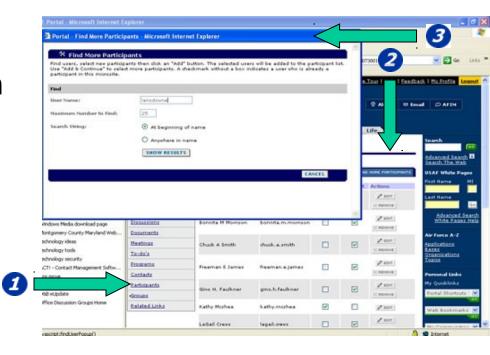
- Detailed instructions on the COI features are available in the HELP area of the site.
- Click on HELP in the upper right hand side of the AF Portal
- This tutorial is a high level overview of the same information, but includes screenshots to aid visual learners





Find and Add Participants

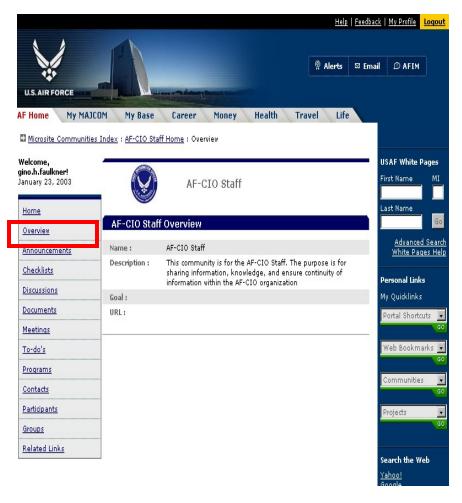
- Click "participants" button on left hand navigation. This opens a window of all participants in the COI
- 2. Click on "find more participants" (button on upper right)
- 3. A new window opens so you can search and add people with AF Portal accounts to your COI



TIP: Expand your search by adjusting the number of results above the default of 25, looking for pieces of names, i.e. "Mc" or just even just first names, i.e. look for anyone with the name "John"



The Overview Page



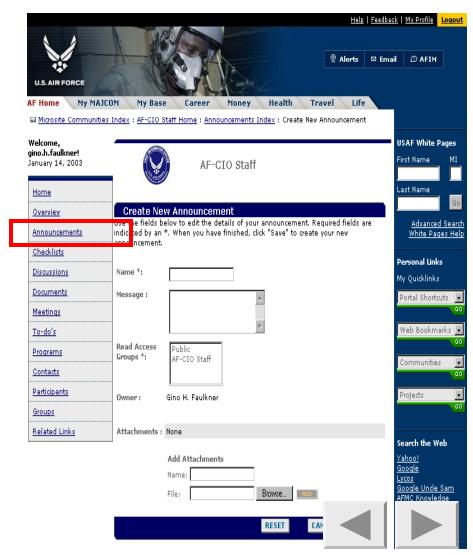
- Contains a description summarizing the purpose of the COI
 - Name:
 - Description:
 - Goal:
 - Icon: (if available)
- Participants cannot change this page





Create Announcements

- Any participant can make an announcement
- Let other participants know about events, services, or new information
- Click "create new" on the announcement index page and fill in the required fields
- Attachments are supported on this page
- Announcements appear with the most recent listed first





Checklist Block

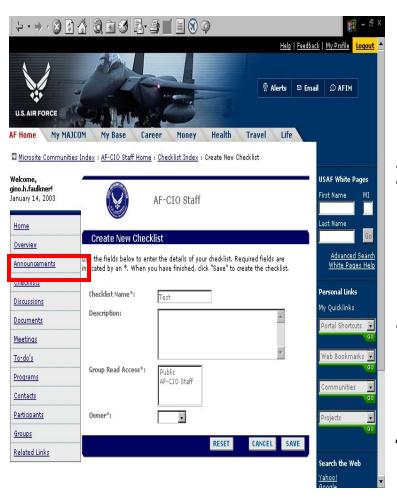


- Checklists contain a list of related, ordered tasks.
- Individual tasks within a checklist can be assigned to different owners.
- Each task has its own status, and the checklist will provide an overall rollup of those statuses.
- Checklist tasks support attachments.





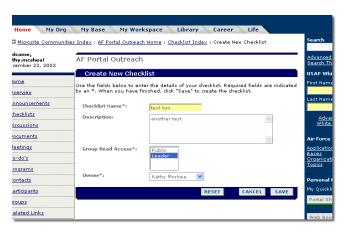
View Checklist Folder



- You can view checklist tasks if you are a member of the designated group. Click create new checklist tab.
- You must be the task owner, checklist owner, or a member of the designated group to view this page.
- 3. Click the Checklist name to view the tasks in that particular checklist.
- 4. Click the Task Name link on the Checklist Index page to go to the View Task page.



Begin a Checklist



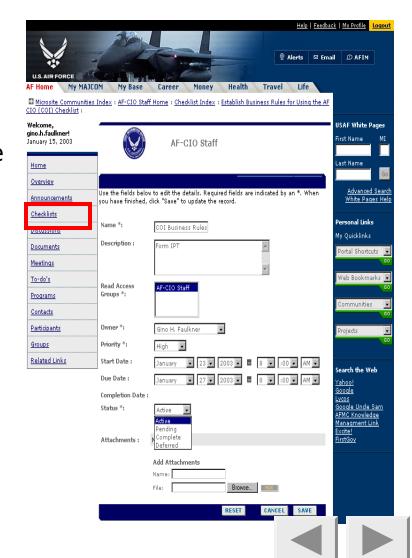


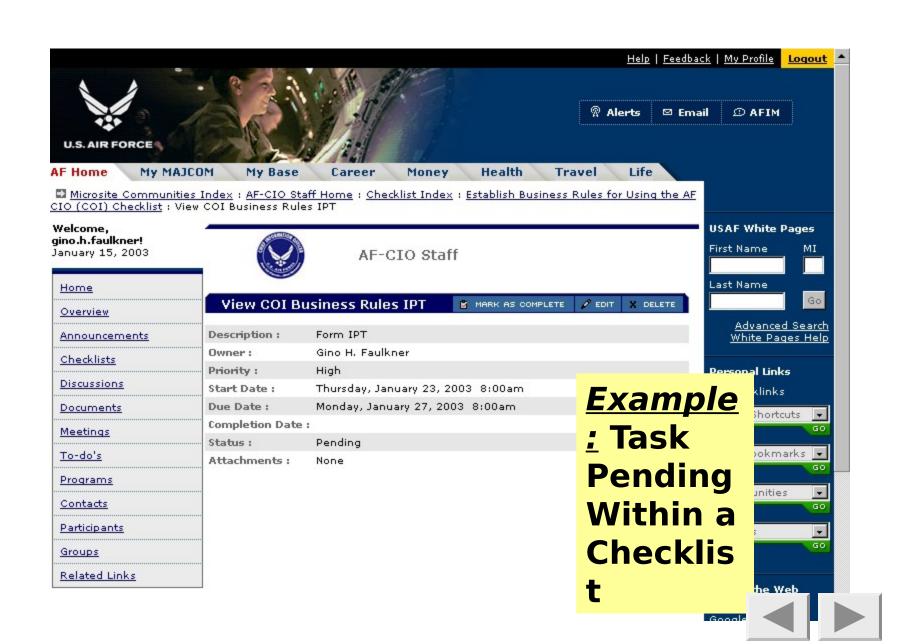
- Click on checklist at left hand navigation to go to the checklist index page
- Here, click "create new" at upper right to bring you to a form that helps you create the top-level page. (see illustration on left). Fill in all boxes and click "save".
- Back at the index page, (see illustration on right), click on the checklist name you just created (the top-level page) to begin adding or editing details to your checklist



U.S. AIR FORCE Add or Edit Checklist Tasks

- To add or edit tasks:
 - Click "Create New" in the Checklist Task Lister header bar to add a new task to the checklist. (That opens up the screen you see on this slide)
 - Click the Edit button for a specific task in the task list.
- Change or add the Task Name and Description.
- Use the selection box to select groups associated with the Task.
- Change or determine the status for the task.
- 5. Change or add attachments.
- Click Save.





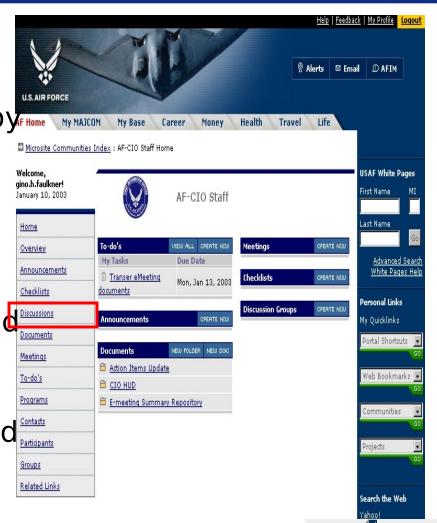


Threaded Discussions

 Discussions are series of online dialogues about specific topics conducted by a select participant group.

• As the discussion progresses, messages and corresponding replies are posted. Each reply is posted as a new message.

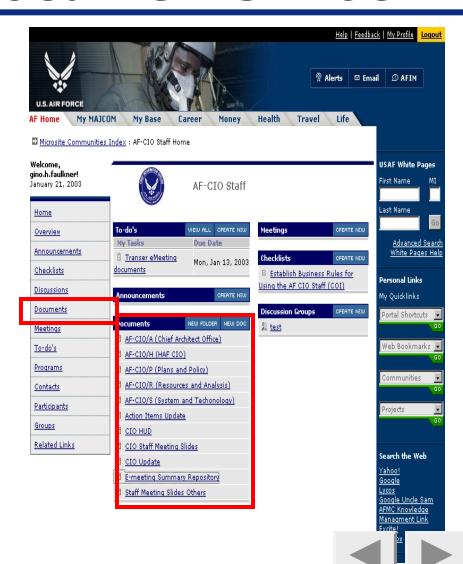
• Discussions are created and edited from the Discussion Index page.





Documents Block

- With publishing rights, you can add external documents from your desktop to the AF Portal by using the documents feature.
- Documents appear in a block on the COI home page.
- Docs are organized alphabetically, first by folder name, then by document name.
- The folder owner name is automatically filled in.
- Folders are single, not nested.





Published content will display in a folder, like you see on this page. The edit and remove commands appear only to the publisher

Microsite Communities Index: AF-CIO Staff Home: Dc

Welcome, gino.h.faulkner! January 15, 2003

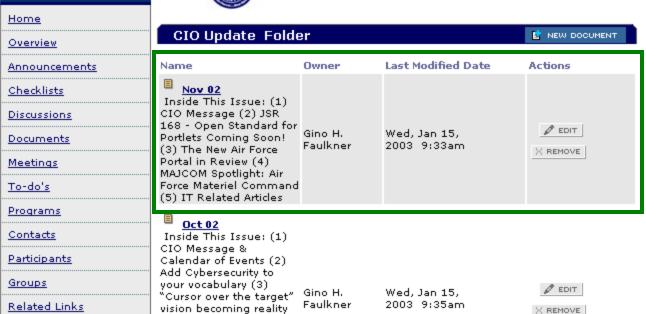


(4) New IO Community

Members (5) MAJCOM

Spotlight: Air Force

AF-CIO Staff







Meetings Block



- Publish meeting schedules, times, locations.
- Post meeting agendas and minutes directly to the Meeting content items.
- Target meeting information by designating them for one or more groups.
- Send an alert to remind select participants about the meeting (Meeting owner only).
- Include attachments.





Overview of Meeting

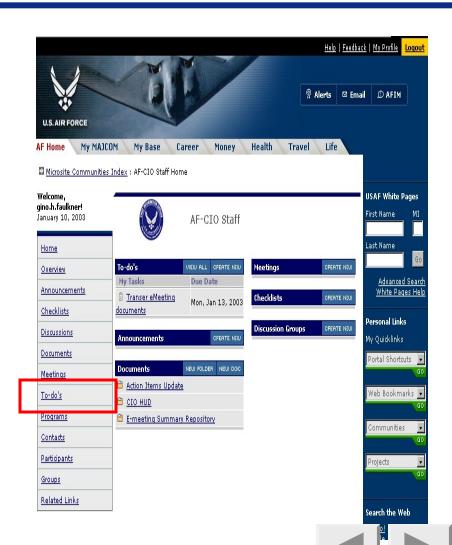


- Current meetings appear on the Meetings Index page.
- The newest meeting appears at the top, with the date, month, year and time listed.
- The View Meeting page, which contains a meeting description, including attachments.
 - To open, click the meeting name link on the Meetings Index page, or from the Meetings block header
- At this page, you can:
 - Click Notify to alert meeting attendees.
 - Click Edit if you want to make changes.
 - Click Delete to remove the meeting.



To-do's Block

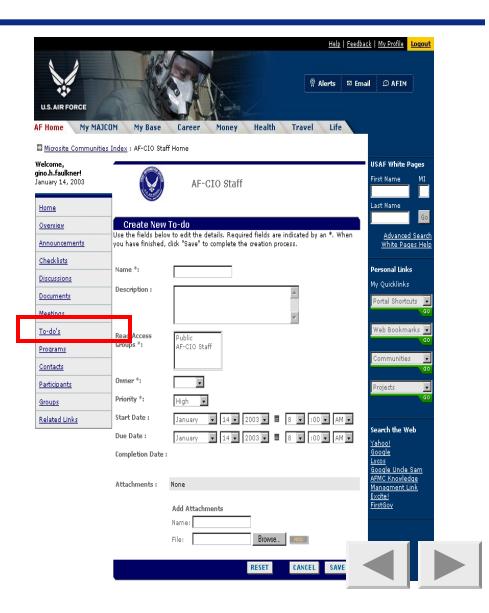
- A To-do is an independently managed task. You can post an individual task in the To-do area.
- A To-do is different from a task in a Checklist, which contains a collection of ordered tasks.
- When a To-do is due, you receive a Task Alert in your Task Alerts Inbox.





Add or Update a To-do

- Do one of the following:
 - Click Create New in the To-Dos header.
 - Click Edit on the To-do detail page.
- Type or enter the information for the Todo.
- 3. Click Save to save the task and add it to your list.
- 4. To mark the To-do as complete: Click Mark as Complete, then click Save.





Conclusion

- Enjoy the power of Communities! They put you on the frontier of organizational change.
- If you have feedback on this training material, please send your comments to AF.Portal@pentagon.af.mil
- Additional help and easy reference is available from the HELP button on the top right side of any AF Portal page.

